| Phase and Activities ¹ | Output/Deliverable ² | Responsible ³ | End Date ⁴ | Report TOC Correspondence ⁵ |
|---|---|---|-----------------------|---|
| Phase 1 - Describe Current Processes: | | | | Part 1: Introduction |
| Background and Baseline | | | | |
| Summarize Current Citizen Complaint Process (CCP) Process | Ordinance CCP and Decision Flow Chart POC Rules Process and Decision Flow Chart Identification of Divergence | Staff | 24 Oct | A. Background POTF Ordinance Task Force Formation Task Force Deliberations |
| Briefing on CCP Background to POTF Collective Bargaining Agreement (CBA) and Human Resource Processes Section 20 of CBA Labor Management Relations Ordinance (LMRO) New Mexico Labor Relations Statutes (NMLRS) | | Cameron Siegel Hammer Dubois Subject Matter Experts (SME) | 30 Oct | B. Description of Current CCP |
| 2. Summarize Prior Studies MGT 2011 Report MGT 2006 Walker-Luna 1997 | 2. Summary of Problems Identified in Prior Reports Summary of Recommendations in Prior Reports MGT 2011 Report MGT 2006 Walker-Luna 1997 Dell' Angela 2013 | Lauder UNM SPA | 8 Nov | C. Prior Studies on CCP o MGT 2011 Report o MGT 2006 o Walker-Luna 1997 |
| Collection of Citizen Input Subcommittee Formation | POTF Town Halls Virtual Mechanism Full POTF Action | Council Staff UNM SPA | Begin 1 Nov 17 Oct | D. Citizen Input on CCP Town Hall Process Other Processes |
| | | POTF Action | | |

ILLUSTRATIVE ROAD MAP: POLICE OVERSIGHT TASK FORCE (POTF) TASKS AND REPORTING

| Phase and Activities ¹ | Output/Deliverable ² | Responsible ³ | End Date ⁴ | Report TOC Correspondence⁵ |
|---|------------------------------------|---------------------------------|-----------------------|--|
| Phase 2: Update on Reforms: | | | | Part 2: Reforms Adopted Prior to |
| Presenting Actions Taken and Needed | | | | POTF |
| 1. Reports on Reforms Adopted | 1. Presentations on CCP Changes | Cameron | | A. CCP Changes and Status |
| o POC | | Hammer | | o POC |
| o IRO | | Banks | | o IRO |
| o APD | | | | o APD |
| | | | | B. Change Rationale |
| 2. Summarize Citizen Input on Changes | 2. Summary of Citizen Input | UNM SPA | | C. CCP Citizen Change Requests |
| Phase 3: Examine Special Issues: | | | | Part 3: Special Issues Outside the |
| Understanding Effects on CCP Process³ | | | | Current CCP |
| 1. Alternative Models for Oversight | 1. Briefing | Walker | | A. CCP Relations with Public, |
| 2. Subcommittee Reports | | | | Minority, and Special Needs |
| | 2. Subcommittee Briefings & Report | SMEs | | Communities |
| | 3. Subcommittee Briefings & Report | SMEs | | B. CCP Role in Use of Force Options |
| | 4. Subcommittee Briefings & Report | SMEs | | C. CCP Relations with APD and IA |
| | | | | D. Effects of CBA & HR on CCP |
| | | | | Process |
| Phase 4: Reporting: Making | | | | Part 4: Recommendations |
| Recommendations Final and Writing a | | | | |
| Report | | | | |
| 1. Draft Recommendations | 1. Draft Recommendations | Management | | A. CCP System Changes |
| 2. Draft Report | 2. Draft Report | Subcomm., | | POC Practices and Operations |
| 3. Review Report | 3. Review Report | POTF | | IRO Practices and Operations |
| 4. Finalize Report | 4. Finalize Report | UNM SPA | | APD/IA Interface |
| 5. Submit Report | 5. Submit Report | Council Staff | | Other Offices Interface |
| | | Full POTF | | Labor Relations Suggestions |
| | | | | Special Issues Suggestions |
| | | | | B. Ordinance and Rule Changes |
| | | | | C. Resources and Budget |
| | | | | D. Timing and Evaluation |

NOTES

1. Due to scheduling challenges, activities in phases may overlap run in parallel and are not in strict sequence. For example, the Town Halls run through the entire first phase and may continue into other phases.

2. Outputs/Deliverables are rough ideas of deliverables necessary to summarize work and serve as informational inputs into a final POTF report.

3. Responsible parties are illustrative, but the idea is to make someone responsible for products so that work will get done.

4. End dates are suggestions and illustrative only.

5. This is an illustrative Table of Contents (TOC) for a final POTF report that will capture the work of the committee and encapsulate recommendations for transmittal to the City Council. The TOC is pegged to the POTF deliverables.

6. Subcommittees are illustrative only, but are first consideration of additional issues to be considered that are important to, influenced by, but may reside outside of the CCP. The number of subcommittees was chosen for a roughly equal distribution of POTF members.

7. Acronyms

- APD Albuquerque Police Department
- CBA Collective Bargaining Agreement
- CCP Citizen Complaint Process
- HR Human Resource
- IA Internal Affairs
- IRO Independent Review Office/Officer
- LMRO Labor Management Relations Ordinance
- NMLRS New Mexico Labor Relations Statutes
- POTF Police Oversight Task Force
- POC Police Oversight Commission
- SME Subject Matter Expert
- UNM SPA University of New Mexico, School of Public Administration

PROPOSED SUB COMMITTEE STRUCTURE AND SCOPE

Guiding Principle: A principle that should be paramount in the committee process is that all subcommittees, assignments, scopes, and recommendations, should be approved by vote of POTF. Also, POTF plenary meeting dates will be scheduled by the full POTF. The POTF Chair shall serve as an ex officio member of all subcommittees.

Main Charge to POTF: Review and make Recommendations on the Citizen Complaint Process (CCP). The POTF as a whole should be involved in reviewing, making, and adopting recommendations on selection, organization, structure, roles, relations and processes of:

- 1. Police Oversight Commission (POC)
- 2. Independent Review Officer (IRO)
- 3. Albuquerque Police Department (APD)
- 4. Differences between policy and practice of foregoing (Delta)

A key task for the entire POTF upon receiving recommendations from subcommittees will be to address policy changes that aim to guarantee the responsiveness and accountability of the police oversight process and the CCP. This may take the form of recommendations on transformation of the entire system or changes in specific systemic processes. This would include tracking and feedback mechanisms of the CCP.

Subcommittee Charges

Subcommittees will focus on important contributing issues and processes that provide a framework for the above, such as collective bargaining agreements, labor relations and human resource policies, or that intersect with but may rest outside these processes, such as community relations, use of force, recruiting, or training. Subcommittees should advance any recommendations that the members believe the full POTF ought to consider. Also, it is important to note that subcommittee charges are not confined to peripheral changes in the processes but can and should include policy suggestions that change the CCP to promote accountability and responsiveness. If subcommittees deem it necessary to recommend specific changes to policies, ordinances, rules, regulations, procedures, processes, structures, or other mechanisms, they should do so. Suggested sub committees:

1. Public Awareness and Opinions of Inputs to the CCP

The scope for this subcommittee includes issues around ensuring that citizens are aware of and have access to the CCP and other access and process related issues. Also, it includes community interaction and relations of the CCP and involved offices and departments with Special Needs, Disadvantaged and Minority Communities. One focus of this subcommittee will be to look at how the CCP can improve its collection of citizen issues.

2. Education, Training, and Qualifications of CCP Involved Offices

The scope for this subcommittee includes all issues involved in ensuring a qualified set of actors and institutions in the CCP process including the ongoing update of knowledge, skills, and abilities for this purpose. The main offices considered are APD, IRO, and POC and their employees, but the scope is not necessarily limited to them and this subcommittee would consider important training related issues such as officer recruitment, selection, use of force, and relations with the APD academy as well as the qualifications and training of the POC members or the IRO.

3. Frameworks for Accountability, Negotiation, Alternative Dispute Resolution, Collective Bargaining, Labor Relations and Human Resource Management

The scope for this subcommittee includes all issues pertaining to accountability and negotiating outcomes for all participants in the process including citizens and officers, management and labor, or employees and supervisors, as well as others. This could include review of all mechanisms for accountability including the division of labor among the APD and the IRO and the tracking of complaints and their resolution as well as the monitoring of change in both institutions. Also, it could include examining the potential for mediation or other resolution mechanisms as part of the CCP process, recommendations on the scope of future contractual negotiations, as well as changes in the policies governing relations of the offices under consideration. Labor management relations as well as supervision and related policies such as standard operating procedures might be considered by this subcommittee.

4. Management and Drafting

The scope for this subcommittee will touch on the issues related to the management of the POTF process, the management, organization, and funding of the CCP, as well as other pertinent issues related to the management of the offices involved. In addition, it will cover the assembly and drafting of the final POTF recommendations and reporting of them in an acceptable format. This may include drafting a report for approval by the full POTF.